

Name: \_\_\_\_\_

Date: \_\_\_\_\_

## FEMA IS-315 CERT Supplemental Training: The Incident Command System

1. Which of the following is NOT a major management function of the Incident Command System:
  - A. Logistics
  - B. Operations
  - C. Reporting
  - D. Team Leader / Incident Commander
  
2. It's appropriate to use acronyms when communicating if everyone on your team understands the meaning of each acronym.
  - A. True
  - B. False
  
3. When talking to the media, which of the following questions is okay to answer:
  - A. How many CERTs are active throughout the city today?
  - B. Have you seen friends who have been injured?
  - C. Why isn't the fire department here?
  - D. What kind of damage have you seen?
  
4. Who is responsible for tracking situation status:
  - A. CERT Team Leader / Incident Commander
  - B. CERT Logistics Section Chief
  - C. CERT Operations Section Chief
  - D. CERT Planning Section Chief
  
5. You are the CERT Operations Chief and have a three-person team to conduct medical triage. It is effective to split the groups into one team of two and one team of one person to conduct triage.
  - A. True
  - B. False
  
6. Who is responsible for providing documentation services:
  - A. CERT Finance/Administration Chief
  - B. CERT Operations Section Chief
  - C. CERT Planning Section Chief
  - D. CERT Team Leader / Incident Commander/Division Supervisor

- 7. You must use official CERT forms to provide documentation during an incident.**
- A. True
  - B. False
- 8. Which of the following incidents has the lowest priority:**
- A. The front porch of a house collapsed. A woman inside has injured her leg and cannot get out of the house. She is responsive.
  - B. A tree fell on a vehicle parked in the driveway of a home. A man is trapped inside and is unresponsive.
  - C. There is an injured dog in the neighborhood. It is growling and snapping at people when approached.
  - D. There is a downed power line on a sidewalk in front of a house. There are no reported injuries.
- 9. You are the CERT Team Leader / Incident Commander / Division Supervisor. Two team members radio you with reports of two new incidents. What should you do first:**
- A. Send teams to the new incidents.
  - B. Reprioritize all incidents to incorporate the new incidents with appropriate priority.
  - C. Radio two teams that are close to the new incidents and ask them to report to the incidents when they are finished at their current location.
  - D. Pull team members off of other teams to report to the new incidents.
- 10. If you are the first person to arrive at your CERT's pre-designated staging area, what do you do?**
- A. Assume the role of the CERT Team Leader / Incident Commander (Foster City Division Supervisor).
  - B. Radio the pre-designated CERT Team Leader / Incident Commander and ask him or her what to do.
  - C. Wait for the pre-designated CERT Team Leader / Incident Commander to arrive.
  - D. Begin signing CERT members in as they arrive on scene.
- 11. Who is responsible for establishing liaison with law enforcement:**
- A. CERT Team Leader / Incident Commander / Division Supervisor
  - B. CERT Logistics Section Chief
  - C. CERT Operations Section Chief
  - D. CERT Finance/Administration Chief
- 12. Without using ICS during a CERT response, the team can break down because of:**
- A. Poor communication
  - B. No accountability
  - C. Lack of an orderly, systematic planning process
  - D. All of the above
- 13. Which of the following is NOT a primary goal of on-scene management:**
- A. Improve the effectiveness of rescue efforts
  - B. Communicate effectively with the general public and media
  - C. Provide clear leadership and organizational structure
  - D. Maintain the safety of disaster workers

**14. When handing over an incident to EMS, you may give an oral or written status update.**

- A. True
- B. False

**15. Who is responsible for coordinating search and rescue operations:**

- A. CERT Team Leader / Incident Commander/Division Supervisor
- B. CERT Logistics Section Chief
- C. CERT Operations Section Chief
- D. CERT Finance/Administration Chief

**16. When talking to the media, which of the following questions should you NOT answer:**

- A. How much longer do you think you'll be here?
- B. Do you think it would be good if the fire department were here?
- C. Who are you reporting to?
- D. What kind of training did you have?

**17. Which of the following incidents has the highest priority:**

- A. There is a downed power line on a sidewalk in front of a house. There are no reported injuries.
- B. Wind has caused a tree to fall into the side window of a house. A man and small child have evacuated to the front lawn. The man is bleeding heavily from his arm, and the child has superficial cuts on her leg. Both are responsive.
- C. The power is out in all residences in five square blocks of a neighborhood. No injuries are reported.
- D. The front porch of a house is collapsed. A woman inside has injured her leg and cannot get out of the house. She is responsive.

**18. You are the CERT Team Leader / Incident Commander / Division Supervisor during an activation and receive a report about a new incident. The first action you should take is to assign team members to respond to incidents as they show up at the command post.**

- A. True
- B. False

**19. Which of the following ratios does NOT represent an effective span of control?**

- A. 7 team members: 1 supervisor
- B. 3 team members: 1 supervisor
- C. 10 team members: 1 supervisor
- D. 5 team members: 1 supervisor

- 20. The Incident Command System is \_\_\_\_\_ so it can expand or contract depending on the ongoing assessment priorities determined by the CERT Team Leader / Incident Commander / Division Supervisor.**
- A. Safe
  - B. Accountable
  - C. Flexible
  - D. Static
- 21. You are the team leader for a search and rescue team and are on your way to an incident when you realize there are nine people reporting to you. What is the most effective action to take:**
- A. Send two team members back to the staging area.
  - B. Continue to the scene of the incident with all nine team members.
  - C. Send a note to the CERT Team Leader / Incident Commander/Division Supervisor asking what you should do.
  - D. Assign one team member to become leader of a sub-unit within the team, and assign three team members to this leader.
- 22. You are the CERT Operations Section Chief during an incident, and a reporter approaches you asking for information. What do you do?**
- A. Direct the reporter to the CERT Team Leader / Incident Commander / Division Supervisor
  - B. Refer the reporter to the Public Information Officer.
  - C. Ask a team member who has experience with the media to answer the reporter's questions.
  - D. Answer the reporter's questions.
- 23. You are the CERT Team Leader / Incident Commander / Division Supervisor, and your friend and neighbor approaches you and asks to transfer to a team that better suits his talents. You:**
- A. Deny your friend's request because ICS protocol requires him to remain on the team to which he was originally assigned.
  - B. Transfer your friend to the team he wants to be part of.
  - C. Meet with the CERT Operations Chief to discuss the request.
  - D. Tell your friend to talk to his team leader.
- 24. Who is responsible for providing food to CERT members:**
- A. CERT Team Leader / Incident Commander/Division Supervisor
  - B. CERT Logistics Section Chief
  - C. CERT Operations Section Chief
  - D. CERT Finance/Administration Chief
- 25. In the Foster City CERT Program, who does the Division Supervisor report to?**
- A. CERT Incident Commander / CERT Coordinator
  - B. CERT Logistics Section Chief
  - C. CERT Finance / Administration Chief
  - D. CERT Branch Director